

## Better Care Fund - 2019/20

### Performance Report

#### Quarter 3

Produced February 2020

#### Highlights

- Non elective admissions have remained above target throughout the year.
- The target for admissions into care homes for clients aged 65+ continue to be achieved with the Q3 figure being 601 which is 30% below the target of 863, 97 of these new admissions have passed away. This also is a 4.9% decrease from this time last year which was 632.
- At the end of Q3 reablement offered by Libertas for clients aged 65+ had 92% (616) of clients still at home after 91 days after discharged from hospital which is above the target of 80%. This is part of the ASCOF 2B part 1 measure however the full measure is only completed once a year as part of SALT.
- In Q1 Non Acute delays only came to 431 (65 being social care) however in Q3 this has increased to 1371 (146 being social care). Lincolnshire has achieved the total target of 58.7 delayed days per month every month this year.
- Q1 Acute delays came to 3612 (362 being social care) this decreased slightly to 3603 in Q3 (368 being social care).
- New clients who have been referred to reablement year to date has been 2,045 with 90% of these receiving no long term services afterwards
- Admissions into care homes for clients 65+ continues to achieve with 601 admissions year to date which is 30.36% below target of 863.
- Making Every Contact Count data is no longer captured due to BCF funding ending in Q2.
- Trusted Assessors have this quarter saved 1,468 bed days within hospitals which is up 5.4% from last quarter (1398) and have completed 614 assessments.

#### Performance Alerts for main Health & wellbeing Board measures only

Performance is on or ahead of target

Performance is behind target, with no improvement

Performance is behind target, with some improvement

Performance is not reported in this period

**Total Health & Wellbeing Board measures**

Achieved	4
Not achieved	1
Improving but not achieved	0
Not reported in period	1
	6

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A detailed analysis of the BCF measures is provided later in this report, showing baselines, trends, measure calculations and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

Polarity	Indicator Description	Responsibility	Previous Years		Current Year				
					2019/20 Quarter 3				
			2017/18	2018/19	Actual	Y/E forecast	Target	Trend~	Alert

### Health and Wellbeing Better Care Fund Measures

Smaller is Better	1. Total non-elective admissions into hospital : General and Acute <b>IN QUARTER</b>	Ruth Cumbers (NHS)	20,750 (Q4)	21,789 (Q4)	23,323	n/a	18,774		Not Achieved
Smaller is Better	2. Permanent admissions to residential and nursing care homes in the year - aged 65+ <b>ASCOF 2A part 2</b>	Carolyn Nice (LCC)	1,020	1,005	601	801	863		Achieved
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation <b>ASCOF 2B part 1 REPORTED YEARLY</b>	NHS / Tracy Perrett (LCC)	81%	88%	Annual Measure reported in Q4 only				Not reported in period
	3a social care only	Tracy Perrett (LCC)	83%	89%	92%	n/a	80%		Achieved
Smaller is Better	4 (i) . Delayed transfers of care: <b>Total</b> delayed days from hospital, aged 18+ <b>IN QUARTER</b>	NHS / LCC	6,198 (Q4)	4,848 (Q4)	4,974	n/a	5,399		Achieved
Smaller is Better	4 (ii). <b>NEW Oct-18*</b> Delayed transfers of care: Average delayed days per day from hospital, aged 18+ <b>IN MONTH</b>	NHS / LCC	74.5 (annualised)	48.5 (Mar-19)	56.7	n/a	58.7		Achieved

### iBCF Measures

	5. Number of home care packages provided in the year	LCC	4,581	4,611	4,288	tbc	n/a		n/a
	6. Total number of paid hours of homecare provided in the year	LCC	1,456,768	1,397,019	1,175,833	1,567,777	n/a		n/a
	7. Number of funded care home placements at the end of the period	LCC	3,271	3,296	3,225	n/a	n/a		n/a
	8. Number of new funded clients with LD	LCC	-	-	31	n/a	n/a	n/a	n/a
	9. Number of new managed care networks projects: Estimated number of direct beneficiaries	LCC	2,784	2,669	2,683	n/a	n/a		n/a

### Local Measures

Bigger is Better	10. Social Care Reablement hours delivered in the year	LCC	128,272	123,699	82,886	110,515	n/a		n/a
Bigger is Better	11. Reablement - % episodes completed in the year where the person was reabled to no service ( <b>LCC Council Business Plan</b> )	LCC	87%	88%	90%	n/a	95%		Achieved
Bigger is Better	12. 7 Day Services - % patients discharged to Social Care at the weekend <b>IN QUARTER</b>	LCC	12.4%	12.5%	12.5%	n/a	n/a		n/a
Bigger is Better	13. Carers Supported by Lincolnshire Carers Service in the last 12 months, per 100k population ( <b>LCC Council Business Plan</b> )	LCC	1,631	1,692	1,944	n/a	1,730		Achieved
Bigger is Better	14. Trusted Assessors: Hospital bed days saved in the year		-	3,560	4,030	5,373	-		n/a
Bigger is Better	15. Make Every Contact Count: Staff trained in the year ( <b>LCC Council Business Plan</b> )	LCC	1,258	1,126	-	-	-		BCF Funding ceased at end of Q2

#### Notes:

\* the DTOC measure and targets were amended with effect from 01 October 2018 to move away from quarterly monitoring of total delays to monthly monitoring of average days per day.

~ Y/E forecast is used where appropriate else the 18/19 Q4, the trend is within a +/-5% tolerance.

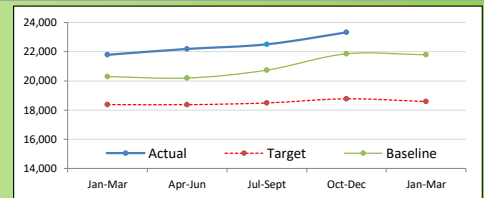
## Health and Wellbeing Board Measures

## 1: Total non-elective admissions in to hospital (general and acute)

**Definition:** The total number of emergency admissions for people of all ages where an acute condition was the primary diagnosis, that would not usually require hospital admission.

**Frequency / Reporting Basis:** Monthly / Cumulative within quarter only

**Source:** MAR data (Monthly NHS England published hospital episode statistics)



Prior Year		2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
In Month		6,640	6,976	6,581	6,937	7,015	6,786	7,275	7,305	7,275	7,696	6,764	7,329
In Quarter (cumulative)		6,640	13,616	20,197	6,937	13,952	20,738	7,275	14,580	21,855	7,696	14,460	21,789

Current Year		2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
In Month		7,316	7,718	7,154	7,939	7,380	7,186	8,127	7,500	7,696			
In Quarter		7,316	15,034	22,188	7,939	15,319	22,505	8,127	15,627	23,323			
HWB NEA Plan - Target		6,125	12,250	18,375	6,164	12,327	18,491	6,258	12,516	18,774	6,196	12,392	18,588
Actual reduction (negative indicates an increase)	number	-1,191	-2,784	-3,813	-1,775	-2,992	-4,014	-1,869	-3,111	-4,549	6,196	12,392	18,588
	%	-16.28%	-18.52%	-17.18%	-22.36%	-19.53%	-17.84%	-23.00%	-19.91%	-19.50%			
Performance		Not Achieved	Not Achieved	Not Achieved	Not Achieved	Not Achieved	Not Achieved	Not Achieved	Not Achieved	Not Achieved			

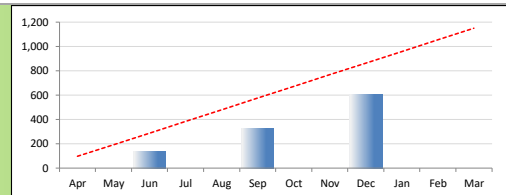
## 2: Admissions to residential / nursing care homes - aged 65+ (ASCOF 2A part ii)

**Definition:** The total number of admissions to permanent residential or nursing care during the year (excluding transfers between homes unless the type of care has changed from temporary to permanent)

**Frequency / Reporting Basis:** Monthly / Cumulative YTD

**Source:** Mosaic data: Local Adult Care Monitoring (LTC admissions report & SALT return).

**Note:** Figure reported cumulatively



Prior Year		2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
In Quarter				296			164			172			373
Cumulative YTD				296			460			632			1,005

Current Year		18/19	2019/20											
			Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
In Quarter		1,005			137			191			273			
Cumulative YTD		1,005			137			328			601			
Target (admissions)					288			575			863			
Performance					Achieved			Achieved			Achieved			

## 3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1) UPDATED YEARLY - Includes NHS and Social Care service

**Definition:** The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

**Frequency / Reporting Basis:** Yearly - ASCOF 2B part 1

**Source:** Mosaic Reablement data and LCH data for Q3

		18/19	2019/20											
			Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Numerator		451			-			-			-			
Denominator		513			-			-			-			
Value		87.91%			-			-			-			
Target		80.0%			-			-			-			80.0%
Performance		Achieved												

## 3a: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation - SOCIAL CARE REABLEMENT SERVICE ONLY

**Definition:** The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital. Q1 data will be clients discharged between January-March, Q2 will be clients discharged between April-June etc.

**Frequency / Reporting Basis:** Quarterly

**Source:** Mosaic data: Reablement

	18/19 Social Care Only	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Numerator	377			569			635			616			
Denominator	422			608			683			670			
Value	89%			94%			93%			92%			
Target	80.0%			80.0%			80.0%			80.0%			80.0%
Performance	Achieved			Achieved			Achieved			Achieved			

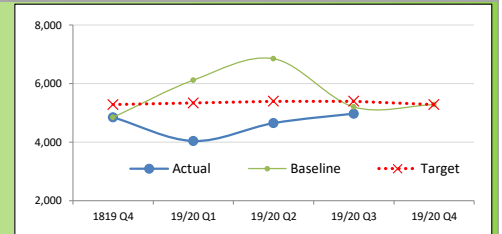
## 4: Delayed transfers of care (delayed days) from hospital for adults aged 18+

**Definition:** The number of delayed transfers of care (days) for adults who were ready for discharge from acute and non-acute beds. This changed to average delayed days per day from October 2018. Both have been reported below.

**Frequency / Reporting Basis:** Monthly / Cumulatively within the quarter

**Source:** NHSE Published Delayed Days Report (Sitrep)

**Table note:** In the analysis by delay reason below, the organisation that the delay reason is attributable to is included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH. This measure has evolved over time from rate per 100,000 to total days and now performance is judged based on average bed days per month.

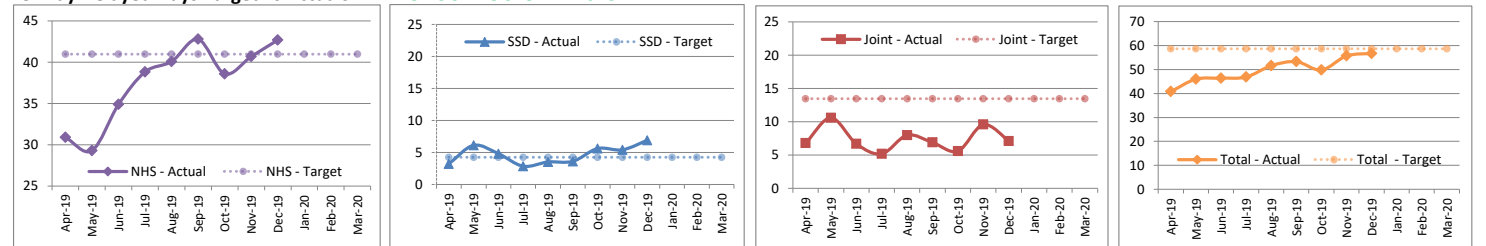


	2018/19											
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Days Delayed in Quarter	2,039	4,175	6,117	2,174	4,508	6,848	1,784	3,549	5,203	1,587	3,344	4,848
Target (days)	2,096	4,125	6,087	1,895	3,723	5,483	1,819	3,580	5,400	1,819	3,463	5,282

	Qtr 4 1819	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Average Per Day	48.5	40.8	46	46.4	46.9	51.6	53.3	49.8	55.7	56.7			
In month	1,504	1,224	1,426	1,391	1,453	1,601	1,598	1,545	1,671	1,758			
In Quarter (cumulative)	4,848	1,224	2,650	4,041	1,453	3,054	4,652	1,545	3,216	4,974	-	-	-
Target (days)	5,282	1,761	3,580	5,340	1,819	3,638	5,399	1,819	3,580	5,399	1,819	3,462	5,282
Performance	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			

by Type of Care													
	18/19 Q4	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Acute	4,258	1,095	1,239	1,276	1,224	1,338	1,121	1,133	1,240	1,230			
Non Acute	590	129	187	115	229	263	477	412	431	528			
Total	4,848	1,224	1,426	1,391	1,453	1,601	1,598	1,545	1,671	1,758	-	-	-

## Per Day Delayed Days Target vs Actuals - INTRODUCED OCTOBER 2018



Average days	1819	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
NHS - Actual	32.7	30.9	29.3	34.9	38.8	40.1	42.8	38.6	40.7	42.7			
NHS - Target	41	41.0	41.0	41.0	41.0	41.0	41.0	41.0	41.0	41.0	41.0	41.0	41.0
Performance	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Not Achieved	Achieved	Achieved	Not Achieved			
SSD - Actual	4.6	3.2	6.1	4.8	2.8	3.5	3.6	5.6	5.4	6.9			
SSD - Target	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2
Performance	Not Achieved	Achieved	Not Achieved	Not Achieved	Achieved	Achieved	Achieved	Not Achieved	Not Achieved	Not Achieved			
Joint - Actual	11.2	6.8	10.6	6.7	5.2	8.0	6.9	5.6	9.6	7.1			
Joint - Target	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5
Performance	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			
Total - Actual	48.5	40.8	46.0	46.4	46.9	51.6	53.3	49.8	55.7	56.7			
Total - Target	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7	58.7
Performance	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			

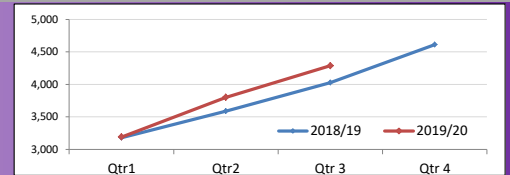
## iBCF Measures

## 5: Number of Home Care packages provided in the reporting year

**Definition:** Cumulative YTD number of all clients who have received a permanent home care package during the year

**Frequency / Reporting Basis:** Monthly / Cumulative within quarter only

**Source:** Brokerage weekly service returns



Prior Year		2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Clients in receipt of homecare (YTD)				3,179			3,589			4,028			4,611

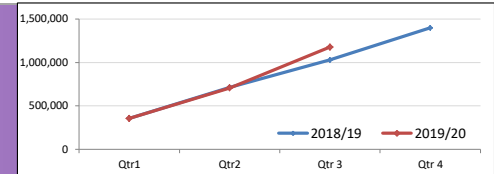
Current Year		2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Clients in receipt of homecare (YTD)				3,191			3,802			4,288			

## 6: Total number of paid hours of Home Care provided in the quarter

**Definition:** Cumulative YTD number of all paid hours of homecare delivered

**Frequency / Reporting Basis:** Monthly / Cumulative within quarter only

**Source:** Brokerage weekly service returns



Prior Year		2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Hours Delivered				357,266			714,479			1,028,275			1,397,019

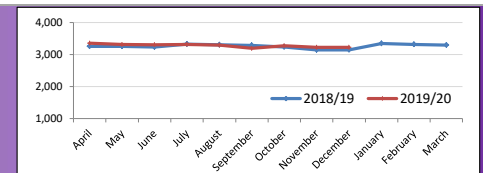
Current Year		2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Hours Delivered				355,248			707,809			1,175,833			

## 7: Number of funded care home placement at the end of the period

**Definition:** Number of clients that are in a social care wholly or part funded care home placement at the end of the period.

**Frequency / Reporting Basis:** Monthly / Snapshot

**Source:** BO Report - Long Term Care (Summary)



Prior Year		2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Care Home Placements (YTD)		3,258	3,261	3,238	3,333	3,310	3,292	3,240	3,147	3,151	3,349	3,321	3,296

Current Year		2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Care Home Placements (YTD)		3,356	3,317	3,311	3,322	3,295	3,194	3,275	3,225	3,225			

## 8: Number of newly funded clients with LD

**Definition:** Number of LD starters that have started a new service within each quarter.

**Frequency / Reporting Basis:** Quarterly

**Source:** Finance Team - Adult Care & Community Wellbeing

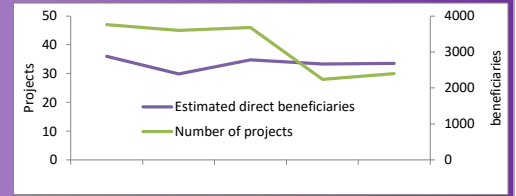
		2019/20											
by Age Group		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
18-25		3	7	5	12	8	6	6	10	1			
26-40		6	2	2	3	1	1	5	1	0			
41-64		1	3	3	3	4	3	1	4	2			
65+		2	0	0	1	0	0	1	0	0			
In month		12	12	10	19	13	10	13	15	3			
In Quarter (cumulative)		12	24	34	19	32	42	13	28	31			

**9: Number of new managed care networks projects**

**Definition:** Number of projects supported by the managed care network and estimated direct beneficiaries.

**Frequency / Reporting Basis:**

**Source:** LPFT, Managed Care Network Administrator



Contract End	Sep-15	Sep-16	Sep-17	Sep-18	Sep-19	Sep-20
Number of projects	47	45	46	28	30	
New Projects	14	9	19	8	22	
Estimated direct beneficiaries	2,875	2,393	2,784	2,669	2,683	

## Local Measures

**10. Number of Reablement Hours Delivered in the period****Definition:** Total number of face to face contact hours delivered**Frequency / Reporting Basis:** Quarterly (Cumulative)**Source:** Reablement Provider Contract KPI's

Current Year	18/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Hours delivered (in month)	-	10,655	9,970	9,187	8,888	9,051	8,400	8,760	8,877	9,098			
Hours delivered (in quarter)	-	10,655	20,625	29,812	8,888	17,939	26,339	8,760	17,637	26,735			
Hours delivered (YTD)	-	10,655	20,625	29,812	38,700	47,751	56,151	64,911	73,788	82,886			

**11. Reablement: % of people reabled to no service, or a lower service (ASCOF 2D)****Definition:** % of concluded episodes of reablement for NEW clients where the sequel to reablement is no support or support of a lower level**Frequency / Reporting Basis:** Quarterly / Cumulative YTD**Source:** Short & Long Term Return (SALT STS002a)/ (CBP 124)

Current Year	18/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Numerator	2,350			620			1,210			1,848			
Denominator	2,661			632			1,324			2,045			
Actual	88.3%			98.1%			91.4%			90.4%			
Target	95%			95%			95%			95%			
Performance	Not Achieved			Achieved			Achieved			Achieved			

**12. 7 Day Services: % of hospital discharges to Social Care which occur at the weekend****Definition:** Of the total number of patients discharged from hospital to a Social Care hospital team, the % that were discharged at the weekend**Frequency / Reporting Basis:** Quarterly / Cumulative (in quarter)**Source:** BO Report - Hospital Discharges

Current Year	18/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
	Q4			Q1 1920			Q2 1920			Q3 1920			Q4 1920
Numerator	404			389			450			407			
Denominator	3,222			3,154			3,360			3,250			
Actual	12.5%			12.3%			13.4%			12.5%			

**13. Carers Supported by Carers Service and Adult Care****Definition:** The total number of Carers Supported by Lincolnshire County Council in the last 12 months**Frequency / Reporting Basis:** Quarterly / Rolling 12 month period**Source:** Council Business Plan (Carers Strategy) (SALT LTS003 total)

Current Year	2018/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Numerator	10,324			10,481			10,578			11,859			
Denominator	6.10			6.1			6.1			6.1			
Actual	1,692			1,718			1,734			1,944			
Target	1,730			1,730			1,730			1,730			
Performance	Achieved			Achieved			Achieved			Achieved			

**14. Trusted Assessors: Hospital Bed Days Saved****Definition:** The number of assessments completed by workers, actual discharges that have taken place and total bed days saved by workers**Frequency / Reporting Basis:** Quarterly**Source:** Lincolnshire Care Association

Current Year	2018/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Completed Assessments	1,468			485			598			614			
Actual Discharges	980			298			337			359			
Bed Days Saved (in quarter)	-			1,169			1,393			1,468			
Bed Days Saved (YTD)	3,560			1,169			2,562			4,030			

**15. Making Every Contact Count****Definition:** The total number of front line staff and volunteers who have been trained on Making Every Contact Count (MECC) during the year.**Frequency / Reporting Basis:** Quarterly / Cumulative**Source:** Council Business Plan (Wellbeing Strategy)

Current Year	2018/19	2019/20											
		Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Staff trained (YTD)	1,126			78			133			-			-
Target	1,000			100			200			300			400
Performance	Achieved			Not Achieved			Not Achieved						

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